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Bib Data Sheet

CONFIRMATION NO. 8727

SERIAL NUMBER 10/051,635	FILING DATE 01/18/2002 RULE	CLASS 709	GROUP ART UNIT 2153 2152	ATTORNEY DOCKET NO. 207133	
APPLICANTS Ronald L. DeLegge, Skokie, IL; <i>mk ✓</i> ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** IF REQUIRED, FOREIGN FILING LICENSE GRANTED.. SMALL ENTITY .. <i>mk none</i> ** 02/21/2002					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <i>mk</i> Examiner's Signature _____ Initials _____		STATE OR COUNTRY IL	SHEETS DRAWING 6	TOTAL CLAIMS 20	INDEPENDENT CLAIMS 2
ADDRESS 23460					
TITLE System and method for measuring quality of service rendered via multiple communication channels					
FILING FEE RECEIVED 370	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		